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Renewing a PC IP Number

Sometimes the TdS website does not come up on PCs at TdS offices. This is due to the computers not properly renewing their IP address & DNS information. The solution requires that the computer be forced to renew its' IP lease. In Windows XP and Windows 2000 the procedure is as follows:

- Open the Start menu and choose "Run". A dialog box will appear.
- In the space provided type "cmd".
- Click "OK"
- A black DOS box will come up.
- At the command prompt (usually C:\Documents and Settings\Administrator>) type `ipconfig /release` and press "Enter".
- You will get a message stating that the adapter has been released.
- Type `ipconfig /renew`
- You should get a message with your new IP configuration information.
- Close the DOS box & all should be well.