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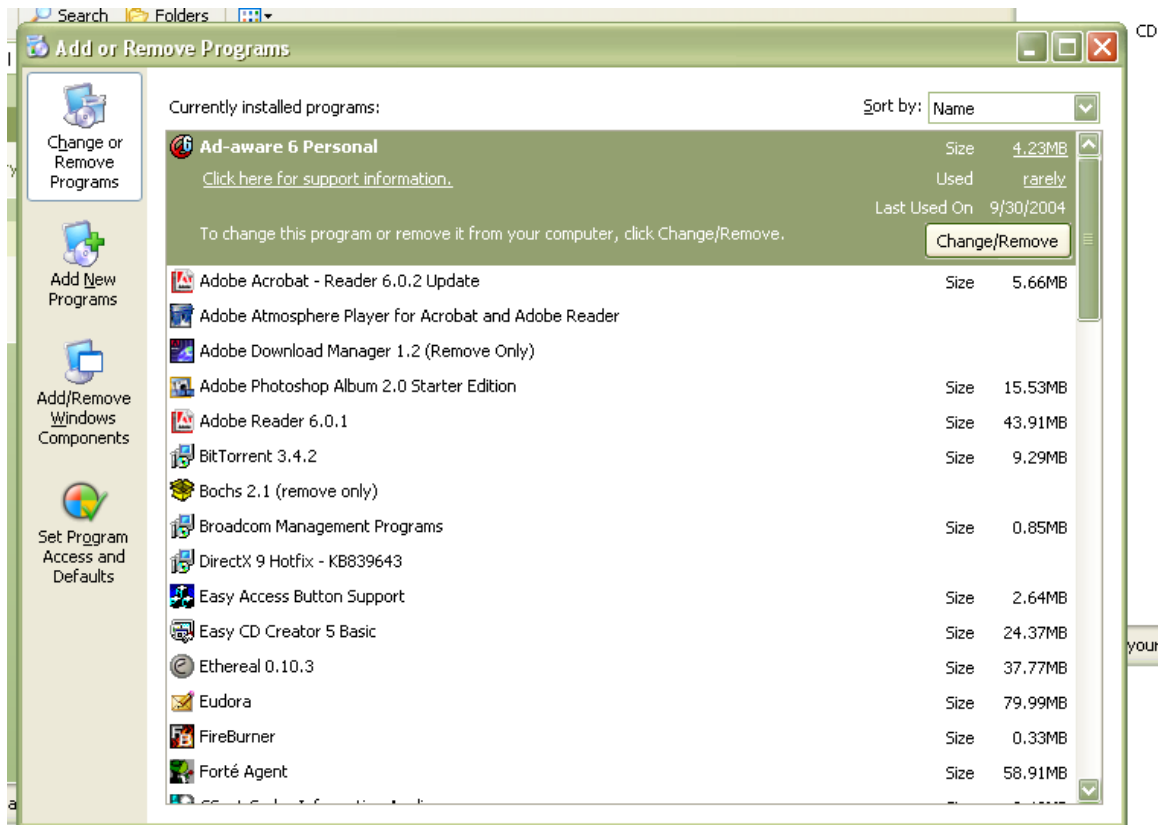
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Uninstalling Software Properly (Using the Control Panel)

The best way to uninstall a program is through the control panel.



This picture is from windows XP.

From the start menu choose settings, control panel, add/remove programs.

Choose the program to be uninstalled from the list.

Click add/remove

You will be prompted, "do you really want to remove"

Choose "YES"

Windows will automatically uninstall the software.

You May be asked about removing extra files – Say “Yes” to all questions

Manual Uninstall

If your program wasn't in the list, try looking for a program uninstall. This file can be found by looking in the folder where the software was installed.

At windows “Start” menu click “Programs”.

Choose windows explorer under programs

Look in the C drive, usually in “Program Files”.

Find folder and double click it.

If there is an uninstall.exe or unwise.exe in the folder double-click it.

If the uninstall program in your folder and add/remove programs didn't work you can delete the files in the folder.

When deleting files DO NOT delete any files in the Windows folder! If you are unsure if other windows programs use them keep them.

Click on the files you want deleted or the whole folder if you know that windows doesn't use any files in it. With folder or file highlighted right click on it. You will see a command that says delete.

Choose "delete"

You will be asked if you want to delete this file.

Choose "Yes"

Your file will be sent to the recycle bin that is located on the desktop.

Let your computer run for a few days and if no trouble you can safely go to the recycle bin and Dump it. If you think that you erased something important you can go to the recycle bin and choose to Restore the files.

Keeping your recycle bin contents intact for a few days is a very good safeguard against future problems.