



Traverse des Sioux Library System

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Fixing WMA with Overdrive Media Console Errors

- Download the Media Console from the tds.lib.overdrive.com website
- Click SAVE and follow the prompts.
- Checkout a WMA audiobook.
- Download the WMA audiobook by clicking the download button

You get an error message **Error 0x80070057**

- Go to **My Computer** on the desktop
- Double Click to open on the folder **Documents and Settings**
- Double Click to on folder **All Users**
- Find the **DRM folder** in the list, right click and select delete

- Go back to tds.lib.overdrive.com
- Click **log in** in the upper right hand corner
- Go to **my e-media account**, in the green banner
- Click on my **current digital checkouts**
- Click on Download title, again
- Click **OK**
- Click **OK**, one more time

You get an error message about **Windows Media Security** needs to be updated

- On the Media Console go to **Tools** along the very top of the Media Console screen
- Click and select **Windows Media Security update**
- Again follow the prompts.

- One last time, go back to tds.lib.overdrive.com
- Click **log in** in the upper right hand corner
- Go to **my e-media account**, in the green banner
- Click on my **current digital checkouts**
- Click on Download title, again
- Click **OK**
- Click **OK**, one more time

You will not need to do the above steps again once you have updated and downloaded the media console.

*Traverse des Sioux Library System serves all public libraries in these counties:
Blue Earth, Brown, Faribault, LeSueur, Martin, Nicollet, Sibley, Waseca, Watonwan*